

Abstract of the Disclosure

Methods and apparatus for setting policy goals and using the policy goals to assist in controlling a process or system are disclosed. The policy goals preferably codify some or all of an organization's policy goals for the operation of the process or
5 system. The policy goals preferably express what an organization considers a good (or bad) solution and what level of goodness (or badness) the situation or solution incurs given a particular context. The operation of the process or system can then be evaluated using the predefined policy goals.